As a patient, or parent or legal guardian of a patient, you have the right to:

1. Have the right to be informed about your condition. You may have access to private and telephones to be provided to you prior to the start of any procedure and or treatment. Except in emergencies such information or informed consent shall be included but not necessary be limited to the specific procedure and or treatment, the medically significant risks involved and the probable duration of incapacitation. Where the medically significant alternatives for care or treatment exist, the patient has the right to request that information. The patient has the right to know who is responsible for authorizing and performing the procedures or treatments.

2. Be informed of your diagnosis, treatment, plan of care and prognosis in terms you can understand. If it is not possible for you to give such information, it shall be made available to an appropriate person on your behalf.

3. Be treated kindly and respectfully by all Greater Regional personnel.

4. Receive complete and correct information concerning your diagnosis, treatment, plan of care and prognosis in terms you can understand. If it is not possible for the patient to access such information, it shall be made available to an appropriate person on your behalf.

5. Be informed of the right to give informed consent prior to the start of any procedure and or treatment. Expect to be informed if a refusal is not desired medically necessary by your attending provider.

6. Be informed of the right to be informed in writing of your rights before patient care is started.

7. Be informed of your visitation rights, including any restrictions on visitation.

8. Have the right to remain in the facility and be discharged whenever medically permissible. You may be transferred to another facility only after having received complete information and explanation concerning the need for such a transfer. The patient or their legal representative shall be notified to have an opportunity to object to the transfer. Be informed of the right to be considered of the urgent or emergency care you need. Be informed of the right to be transferred to another facility if it is not possible for you to give such information, it shall be made available to an appropriate person on your behalf.

9. Be informed of the right to receive all information about personal privacy concerning your medical needs.

10. Be informed of the right to refuse care, treatment, and services. The right to refuse care, treatment, and services is a right conferred by law, has the right to refuse care, treatment, and services within 72 hours after admission.

11. Expect that a family member (or representative) and your own provider have the right to be notified promptly of your admission to Greater Regional.

12. Participate in developing and implementing your plan of care, services, and treatments.

13. Be informed of your rights to remain in the facility and be discharged whenever medically permissible. You may also designate a lay care representative as allowed by law, identified when you cannot make decisions about your care, treatment and services.

14. Have a surrogate decision maker as allowed by law, identified when you cannot make decisions about your care, treatment and services.

15. Have an advance directive, such as a living will, or a durable power of attorney and to have Greater Regional staff and providers who care provide with these directives. These documents express your choices about your future health care. Your health care should be made known to your health care providers.

16. Be informed of your rights as a Medicare beneficiary at admission. To be informed of items and services covered or not covered if you are Medicare.

17. Receive care in a safe and secure setting for your care, treatment, and services.

18. Be free from all forms of abuse, neglect, exploitation or harassment.


20. Expect unrestricted access to communication. If visitors, mail, telephone calls, other forms of communication are restricted as a component of your care, you will be included in any such decision.


22. Have Greater Regional support your right to access protective and advocacy services by providing a list of community resources.

23. Be informed about the outcomes of your care, treatment, and services including unanticipated outcomes. You have the right to participate in current future decisions affecting your care, treatment and services.

24. Expect safe and effective treatment and services regardless of your ability to pay.

25. Expect quality care and Greater Regional will not discriminate or permit discrimination against any person or group of persons on the grounds of race, color, sex, national origin, age, sexual orientation, gender identity, or other protected class in any manner prohibited by federal or state law.

26. Be informed of your visitation rights, including any clinical restriction or limitation on such rights, when you are informed of your other rights under this section.

27. Be informed of the right, subject to your consent, to receive the visitation privileges you designate, including but not limited to, a spouse, a domestic partner (including a same-sex partner), another family member, or a friend, and your right to withdraw or deny such consent at any time.

28. Expect that all visitors enjoy full and equal visitation privileges consistent with patient preferences, regardless of their race, color, national origin, age, sex, religion, sex, gender identity, sexual orientation or disability.

29. Be informed of the right to have medically-related social services and patient activities offered by the facility designed to meet your interests and support your physical, mental and psychosocial well-being.

Patient Responsibilities

As a patient, you have responsibility for:

1. To provide accurate and complete information about your present health, past illnesses, hospitalizations, mediations, and other matters relating to your health, including advanced directives, and reporting perceived risks in your care and unexpected changes in your condition and whether you clearly comprehend a treatment plan recommended by the provider.

2. To follow the treatment plan recommended by the provider.

3. For your actions if you refuse treatment or if you do not follow the provider instructions.

4. To assure that the billed charges for your care are fulfilled as promptly as possible.

5. To be considerate of the rights of other patients and Greater Regional personnel.

6. To follow the rules and regulations affecting patient care and conduct.

7. To be considerate of the rights of other patients and Greater Regional personnel.

8. To be considerate of the rights of other patients and Greater Regional personnel.

9. To be considerate of the rights of other patients and Greater Regional personnel.

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15. To be considerate of the rights of other patients and Greater Regional personnel.