



**GREATER REGIONAL
MEDICAL CENTER**

Fiscal Services

Patient Portal and Online Bill Pay

Providing an email address during the registration process will automatically enroll you in Greater Regional Medical Patient Portal.

You will receive an invitation from greaterregional.org so you can set-up your secure login. Once you have your secure login, go to www.mymedicalencounters.com to access your medical records such as Medication Lists, Allergies, Problems, and current lab results.

This website will also allow you to make a payment online through the Online Bill Pay option.

If you need assistance with the Patient Portal please call the following:

- Login Issues—IT Services:
641-782-3800
- Medical Information—HIMS:
641-782-3520
- Billing Information—Cashier:
641-782-3538



**GREATER REGIONAL
MEDICAL CENTER**

Cashier
1700 West Townline Street
Creston, Iowa 50801

CPSI Phone:
1-888-298-9006
Phone: 641-782-3538
Fax: 641-782-3689

E-mail:
cashier@greaterregional.org

Billing Information

BILLING INFORMATION



**We want to help you
pinch your pennies!**

PAYMENT OPTIONS

In an effort to assist our patients and benefit our community, Greater Regional Medical Center has several financial options available for our patients.

Financial Assistance and Payment Programs are available for those who qualify.

Payments may be made to your account using any of the following methods:

Cash
Check
Money Order
Master Card
Discover
Visa
Debit Card
Online payments @ www.greaterregional.org

Note: If you are an employee of Greater Regional, you may make arrangements for payroll deductions by contacting a Financial Advocate and/or the Cashier. Please return the top portion of your bill with your payments.

DISCOUNTS

Greater Regional Fiscal Services offer multiple opportunities for discounts:

- ◆ 10% Prompt Pay (all patients making full payment within 30 days of receiving their first statement).
- ◆ 30% Uninsured Patient Discount (automatically applied to your first statement).

POSTING OF PAYMENTS

Indicate the account number and date of service you would like your payment to be applied to by writing this information on your check or in the "Amount Paid" box on the payment stub.

Payments received will be applied to the oldest date of service unless you specify an account number and the service date your payments should be applied.

FINANCIAL QUESTIONS

If you have any questions regarding your bill, need to make payment arrangements or if your balance does not match your records, please contact Greater Regional Medical Center at your earliest convenience.

We look forward to being of assistance to you.



You may call, visit our office or email us at cashier@greaterregional.org

Cashier Office—near Main Entrance

Business Office — Second Floor, Medical Arts Plaza