Greetings and welcome to the 2015 Greater Regional Medical Center annual report, reflecting our accomplishments as well as our compassionate care team.

I enthusiastically thank the members of our Greater Regional Board of Trustees, Medical Staff, Foundation, Auxiliary, Administrative Team and all employees for their ongoing dedication, talents, and contributions to improving the lives of Southwest Iowans.

During the past year, our team continued to focus on becoming the health care provider of choice in our region. Our team’s goal is to deliver outstanding patient experience as well as high quality healthcare. In addition, we are committed to meeting all of your health care needs locally.

A considerable amount of time and effort planning for the implementation of our new state-of-the-art electronic medical record (EPIC) for both the medical center and the clinics occurred during early 2015. This new program went live June 28, 2015. The transition to a new electronic medical record benefits both health care providers and patients, as providers can now quickly compile and view patient information in one place, resulting in better, more comprehensive care for our patients.

Having the same electronic documentation at both the hospital and clinic level also allows for better communication among health care providers, ensuring consistent, improved care for patients in whatever setting they might be.

This advancement in technology improves patient care by providing:

- **Current medical information** at the providers’ fingertips no matter which UnityPoint Health hospital or clinic the patient is receiving care.
- **Better coordinated care** - Health information is more efficiently shared between patients’ UnityPoint Health providers and hospitals that are involved in their care.
- **Additional Safety and Security** features for your medical record.

Another feature of the new electronic health record is a new patient portal, “MyChart/MyUnityPoint,” a free, privacy-protected website and mobile app for patients and care givers. This new tool helps our patients keep track of their personal medical history and test results.

A special thanks to our community members and contributors to the Greater Regional Healthcare Foundation and the Greater Regional Auxiliary who share their time and contribute to our annual fund raisers such as the annual golf outing- as well as those who make memorial contributions on behalf of loved ones, including support of the Greater Regional Cancer Center and Greater Regional Hospice Home. Your faith in our mission and vision inspire us to deliver the best care possible for every patient and family served at Greater Regional.

Modern healthcare is changing rapidly. In the coming year, Greater Regional will strive to develop new service lines, increase ease of access to services and work to meet the demands of a dynamic and ever changing health care service arena. We understand the need for improving access to top-quality, yet affordable, healthcare close to home has never been greater. Having a choice in how you receive your healthcare matters. Greater Regional is committed to being the healthcare institution you choose to deliver the full spectrum of health care services you and your family need.

Please feel free to contact me with any questions, concerns, compliments or suggestions. Thank you for choosing Greater Regional Medical Center and for giving us the opportunity to serve you.

Monte E. Neitzel
Chief Executive Officer

**MISSION**
Greater Regional Medical Center is committed to providing the highest quality health care and service.

**VISION**
Greater Regional Medical Center will be the healthcare provider and employer of choice.

**CORE VALUES**
Integrity
Respect
Ownership
Compassion

**PILLARS OF SUCCESS**
People
Service
Quality
Finance
Community
Growth
**To provide quality healthcare in our community**

Greater Regional provided inpatient care for patient days totaling .............................................................. 2,944

**REVENUES**

Greater Regional billed patients ......................................................................................................................... $79,016,052.00
But because of required allowances including, Medicare, Blue Cross, and the inability
of some patients to pay their bills in full, Greater Regional could not collect ................................................. $37,234,657.00
Therefore, we received from patients ............................................................................................................. $41,781,395.00
In addition, Greater Regional received taxes, gifts, donations,
and other operating revenues totaling ........................................................................................................ $3,963,591.00

**EXPENSES**

For our patients to receive professional patient care, Greater Regional paid...
For salaries, wages, fringe benefits ............................................................................................................. $17,804,474.00
For supplies, professional fees, and other benefits ....................................................................................... $19,845,102.00
For interest on loans, depreciation on buildings and equipment, and amortization ..................................... $4,913,504.00
In addition, Greater Regional received investment income of ................................................................. $92,675.00
Therefore, the amount available (not available) for equipment replacement,
building renovation, construction, new services, and improved patient care was................................. $3,274,581.00

**ASSETS**

Cash & investments .............................................................................................................................................. $11,647,637.00
Accounts receivable ............................................................................................................................................ $6,836,278.00
Inventories ............................................................................................................................................................... $1,000,065.00
Prepaid expenses .................................................................................................................................................. $455,456.00
Board designated - cash & investments ........................................................................................................ $6,125,229.00
Property, plant & equipment ............................................................................................................................. $38,949,509.00
Other assets
**TOTAL ASSETS** ........................................................................................................................................ $65,014,174.00

**LIABILITIES**

Current maturities of long-term debt ................................................................................................................ $1,120,408.00
Accounts payable & other liabilities .............................................................................................................. $9,020,927.00
Long-term debt .................................................................................................................................................... $23,341,228.00
Total liabilities .................................................................................................................................................... $33,482,563.00
Fund balance ....................................................................................................................................................... $31,531,611.00
**TOTAL LIABILITIES & FUND BALANCE** ................................................................................................. $65,014,174.00

**STATISTICS**

Number of employees ...................................................................................................................................... 342
Number of FTE’s ................................................................................................................................................ 272
Total admissions .................................................................................................................................................. 950
Total patient days ............................................................................................................................................. 2,944
Total births .......................................................................................................................................................... 158
Total surgeries .................................................................................................................................................... 1,950
**Administrative Staff**

Monte Neitzel  Chief Executive Officer  
Matt McCutchan  Chief Financial Officer  
Gwen Buck  Chief Nursing Officer  
LouAnn Snodgrass  Patient Experience/Quality Officer  
Lisa Ross  Human Resources Officer  

**Department Directors**

Karla Alford  Computer Services Director  
Mike Bargstadt  Rehabilitation Services Director  
Jay Bochart  Materials Management Director  
Mary Groves  Emergency Services Director  
Jim Hagen  Facilities Director  
Amy Herr  Health Information Management Systems Director  
Mary Houghtaling  Senior Housing Director  
Barb Kenyon  Laboratory Director  
Ginny Lents  Dietary Services Director  
Shari Mitchell  Patient Financial Services Director  
Larry Richardson  Pharmacy Director  
J.R. Rockhold  Radiology Director  
Larry Wagner  Respiratory Care Director  
Jackie Whitson  Surgery Services Director  
Katy Wiley  Cancer Center Director  
Lisa Wilkinson  Controller, Accounting Director
Kristin Bolinger, DO  
Family Practice-Obstetrics

Matthew Epp, MD  
Emergency Services

Robert Filippone, DO  
Radiology

John C. Hoyt, DO  
Family Practice

Karen J. Krogstad, MD  
Family Practice

Robert M. Kuhl, MD  
General Surgery

John Martens, MD  
Radiation Oncology

Lonny Miller, MD  
Family Practice-Obstetrics

Heather A. Osterbrink, MD  
General Surgery

William Ralston, DO  
Orthopaedics

Steven Reeves, MD  
Internal Medicine

Lawrence Rissman, MD  
Pathology

Dan E. Walker, DO  
Family Practice-Obstetrics

Annie Nawab, MD  
Pulmonary & Sleep Medicine
Local Associate Medical Staff

Greg Anderson, MSN, CRNA

Stephanie Anderson, CRNA

Becky Baker, ARNP, FNP
Family Practice

Jill Breach, ARNP, CNM
Family Practice

Jake Davis, PA-C

Brian Gutmann, CRNA, DNP

Darcy Rubenking, PA-C
Family Practice

Blythe Waltersdorf, PA-C
Family Practice
SEPTEMBER 2014

Cardiac Rehabilitation Program Recertified

Greater Regional Medical Center is proud to announce the certification of its Cardiac Rehabilitation program by the American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR). Greater Regional was recognized for its commitment to improving the quality of life by enhancing standards of care.

Cardiovascular rehabilitation programs are designed to help people with cardiovascular problems (e.g., heart attacks, coronary artery bypass graft surgery) recover faster and improve their quality of life. Both programs include exercise, education, counseling, and support for patients and their families.

The Greater Regional Cardiac Rehabilitation program participated in an application process that requires extensive documentation of the program’s practices. AACVPR Program Certification is the only peer-review accreditation process designed to review individual programs for adherence to standards and guidelines developed and published by AACVPR and other professional societies. Each program is reviewed by the AACVPR Program Certification Committee and Certification is awarded by the AACVPR Board of Directors.

SEPTEMBER 2014

Nawab Joins Greater Regional Medical Staff

Greater Regional Medical Center welcomed Qurrat-Ul-Ain “Annie” Nawab, M.D., to the Greater Regional medical staff. Dr. Nawab is a board certified internal medicine physician with secondary practice specialties and board certification in critical care, sleep medicine and pulmonology.

Prior to joining Greater Regional, Nawab worked as a Pulmonologist/Intensivist and Sleep Medicine Specialist at Mercy Hospital in Joplin, Missouri. Nawab, recognized as one of 417 Magazine’s Top Pulmonologists in Southwest Missouri, served as Chief of the Medical Staff in 2013-14 and Director of the Sleep Lab during 2011-2014 while in Joplin.

Nawab is Director of the Greater Regional Pulmonary & Sleep Medicine Center at Greater Regional and also serves in a rotation with the hospitalist program on the Patient Care Floor at Greater Regional.

OCTOBER 2014

Greater Regional Orthopaedics Welcomes New Provider

Greater Regional Orthopaedics & Sports Medicine Clinic announced Jake Davis, PA-C joined the Greater Regional Surgical Specialists Clinic team. Davis, a Clarinda native, attended Northeastern State University in Tahlequah, OK. He obtained his Master of Science in Medicine-Physician Assistant Studies at Western Michigan University and certification from the national Commission on Certification of Physician Assistants. Davis has experience as a front line medic for the US Army between 2002 - 2006 and earned the following decorations: Bronze Star with Valor; Purple Heart; Army Commendation with Valor; Army Commendation; Army Achievement Medal and Good Conduct Medal.
MAY 2015

**EMS WEEK BBQ**

Union County EMS providers held a free “hot dog and chips” barbeque at Greater Regional Medical Center in Creston near the heli-pad on Wednesday, May 20. Emergency medical personnel and equipment were available for information and tours.

EMS providers participating include: Greater Regional Emergency Services; Creston Fire Department; Afton Fire Department; Creston Police Department; Union County Sheriff’s Office and Life Net Flight Services.

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JUNE 2015

**GREATER REGIONAL PHYSICAL THERAPISTS CERTIFIED WOUND SPECIALISTS**

Mike Bargstadt, DPT, ATC, CWS and Eric Forquer, PT, CSW, physical therapists with Greater Regional Medical Center, were recently certified as wound care specialists through the American Board of Wound Management. The Certified Wound Specialist board certification is a formal recognition of a master level of knowledge and specialty practice in wound management.

The CWS board certification is a prestigious and rigorous certification in wound care and demonstrates a distinct and specialized expertise in practice. The CWS credential displays to patients, employers and peers a dedication to the highest standard and achievement in wound care.

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**GREATER REGIONAL RADIOLOGY ADDS IN-HOUSE STEREOTACTIC BREAST BIOPSY**

Greater Regional Medical Center has expanded its health and wellness services available to women with the addition of the Eviva® Breast Biopsy System from Hologic, Inc. for use under stereotactic (mammography) guidance.

The Eviva Breast Biopsy system is designed to improve the quality, accuracy and ease of stereotactic-guided breast biopsies. Greater Regional is the only southwest Iowa location offering this service in-house.
The Greater Regional Healthcare Foundation was established in 1993.

Foundation Mission
The mission of the Greater Regional Healthcare Foundation is to enhance access to quality health care and service and to improve the health and well-being of residents in our region.

Foundation Vision
The Greater Regional Healthcare Foundation will foster community health and raise funds to support Greater Regional Medical Center’s current and future needs while developing permanent endowment growth.

Foundation Purpose
The purpose of the Greater Regional Healthcare Foundation is to facilitate fundraising activities which support Greater Regional Medical Center and thank donors. Board members serve as ambassadors in the region to inform and educate the public on the needs of the Medical Center, opportunities for giving and the many programs and services Greater Regional Medical Center provides for the region.

Gifts and contributions received by the Foundation provide needed capital improvements, educational materials, and programs. The Foundation is a not-for-profit, tax-exempt corporation in accordance with the laws of the State of Iowa. Your gift is tax deductible under Code 501(c) 3 of the IRS Code.

2015 Activities
During fiscal year 2015, the Foundation joined the Greater Regional Auxiliary in their annual golf event on June 5, 2015. Participants enjoyed excellent golf and weather. Proceeds benefited the Auxiliary’s healthcare student scholarship program and the Foundation’s project to raise funds for purchase of stereotactic breast biopsy equipment for the Radiology Department.

2015 Winning Team: Creston Vision Clinic Matt Somers, Ken Stults, Tommy Hartsock and Michael Buck

Golf event Greater Regional Board of Trustees and Automatic Door Team — second place to the Board team this year!
The Karen Joyce Fils Estate made a generous donation which included multiple pieces of glass sculpture from Studio Rosin. Display cases were created and placed at four locations on campus—the Main Entrance, the Greater Regional Hospice Home, the Medical Arts Plaza Entrance and the Greater Regional Surgery Center.

To learn more about the Greater Regional Healthcare Foundation, please contact LouAnn Snodgrass, Executive Director, at (641) 782-3515.

A need was identified in the community during the spring of 2015 for additional access to AEDs for emergent care needs. Devon Tyler-Leith, a Foundation board member coordinated multiple volunteers and organizations to add 19 AEDs throughout Union County. Contributions from Greater Regional Medical Center, the Greater Regional Healthcare Foundation, the Union County Healthcare Coalition and Emergency Management Association as well as the Iowa Heart Foundation coupled with individual contributors made it possible. Pictured below: Staff and students at the Creston Elementary Building receive their AED. The Pettit Family contribution supported placement of an AED at the Creston High School Football field.
Gifts and Contributions

Annual Giving
James and Nancy Anthony
Greg Driskell and Merry Sieh
Tom and Jerrie Henderson
Dr. Robert and Denise Kuhl
Linda Preston
Bonnie Riepe

AED
Creston Community Schools
Creston Rotary Club
First National Bank
Iowa State Savings Bank
Mayflower Heritage Christian School
Lowell and Janet Pettit

Golf Event
Acute Care
Apria Healthcare
Automatic Door Group
Brown’s Medical Imaging
Dr. Dave and Gwen Buck
Camlin Mechanical Inc.
Carter Agency
Casey’s General Stores
Dr. Daniel and Connie Coen
Creston Farm & Home
Creston Radio - KSIB
Creston Vision Clinic
Jake and Desirae Davis
Dixon Golf
Dr. John Martens
David and Ann Driskell
First National Bank
Greg Driskell and Merry Sieh
Thomas and Charlene Dunphy
Ferrara Pan Candy Company
Jeanette Gildsig
Tim and Pam Gray
Billie Jo Gray
Hammer Medical Supply
Iowa Pathology Associates
J.E. Dunn Construction
LaMair Mulock Condon
M&M Motors
Matt and Melissa McCutchan
Melvin and Sherry McKie
Jason Merboth
Monte and Tosha Neitzel
Ryan and Dr. Heather Osterbrink
Larry and Janis Owens
Bruce Pearson
Dr. William and Kathy Ralston
Robert and LouAnn Snodgrass
Paul and Cheryl Somers
State Savings Bank
SWCC
The Iowa Clinic, P.C.
The Rhino Group
Toshiba
Unity Point - Des Moines
Michelle Wauters
Gary and Shelly West

Foundation Memorials
Dorothy Peak Estate
Ronal and Beverly Fry Memorial
Jim and Rhonda Giles
Donald and Dorothy Giles Memorial
Jim and Rhonda Giles
Naomi Dunphy Memorial
Dr. Stephen and Dee Ann Stults
Richard Leon Provost Memorial
Frank Friedman

Greater Regional Birthing Center
South Central Iowa Community Foundation

Greater Regional Cancer Center
Clearview Nursing Home, Clearfield
Farmer’s Cooperative, Afton
Kevin Barker
Kentner Hudson
Martha Musmaker
Patches and Pieces Quilt Guild
Rebecca Stuva
Joyce Tucker

Steve Sivadge Memorial
Harvey and Joan Wallace

Tim Stalker Memorial
David and Barbara Abildtrup
Benjamin and Nicole Adamson
Erik and Angel Amunson
Richard and Peg Anderson
Roger and Melissa Baker
Wesley and Sheryl Benedict
Bill and Sara Bolinger
Gerald and Joan Bond
Russell and Sharon Booth
M. and J. Bredesky
Dr. Dave and Gwen Buck
M.A. and F.E. Coffman
Creston Farm & Home
Creston Livestock Auction, Inc.
Jack and Cheri Davis
Scott and Melissa Driskell
David and Ann Driskell
Tim and Allison Dunphy
Joel and Merri Emerson
Joseph Fleming
Frank and Judy Gale
Eldon and Mary Gammell
Richard and Allison Garner
Bo Geidel
Tim and Rhonda Giles
Heartland Tire & Auto
Amy Hook
Sydney Hudek
R.D. and Jane Huewe
Lincoln Jackson
Roger and Michele Jackson
Gerald and Rhonda Katzer
Duane and Susan Keese
Carroll and Evelyn Konecne
Margaret Kubat
Neil and Jodi Lang
Steve and Jane McCann
Melvin and Sherry McKie
Dr. Donald and Diana McKim
Steven and Becky McNichols
Abbie McCucci
Pamela Miner
Moberg Realty
Ryan and Amanda Mohr
M. Allyn Monaghan
Robert and Arleta Mullin
Gary and Janice Nook
Mark and Mary O’Riley
Sandra Oswald
Larry and Janis Owens
Richard and Georgia Paulsen
R.E. Lewis
Chad and Amy Rieck
John and Lynne Schlaht
Alvin and Mary Ann Schlapia
Geoffrey and Lynn Schumann
Kenneth and Carol Seeger
Shull & Co, P.C.
South West Distributing
Stalker
Gifts and Contributions

Kenneth and Brenda Stephens
Stephens Fifteen, LTD
Bill and Joni Taylor
Michael and Jeann Ann Taylor
The Windrow Restaurant & Sports Bar
Curt and Diana Turner
Tyler Insurance Services
Devon Tyler-Leith
Tammy Utterback
Ronald and Lana Welch
Charles and Bonnie Westman
Dan and Mary Wichhart
Ronald and Nancy Willey
Beverly Worden

Ula Hays Memorial
Afton Manor
Rosalie Blue
Vicki Brown
Gary Clear
John Lockhart
Sandy Lockhart
Roland Peterson

Lights for Loved Ones
Chester and Betty Abel
Robert and Carolyn Biere
Virginia Boden
Alice Bowers
Dr. Dave and Gwen Buck
Cecilia Carpenter
Joan Chubick
Paul and Cindy Cochran
Steve and Barb Crittenden
Jack and Cheri Davis
Rosalie Denton
Scott and Melissa Driskell
Ron and Dorothy Dunphy
Dale and Judy Eklund
Catherine Fluckey
Thomas and Karen Freml
Brenda Frisbie
Frank and Judy Gale
Jim and Rhonda Giles
Dennis and Laurel Gross
Pat Grumley
Carol Harrison
Jenny and Laura Hartman
Edward Harvey
Thomas and Nancy Hawks
Sydney Hudek
Kenton Hudson
Della Hunter
Shirley Ide
J&A Flooring
Deann Jenkins
Mary Keeler
Ron and Loretta Kelly
Skip and Mary Ann Kenyon

Greater Regional Outreach Public Health
Anonymous

Carol Ann Reeves Memorial
Sally Hanson

Greater Regional Hospice Home - Tree of Life
Karen Berry
Dianna Burg
Lonnie Cavin
Kristine Clark
Mike and Rhonda Erskine
Dennis and Jean Foglesong

Gary and Carolyn Kessler
Shirley Klingensmith
Jo Lacina
Tom and Danette Lesan
Ronald Levine
Pamela Loudon
Louis and Nancy Lumbard
Burton and Kim Maeder
Patricia Marley
McDonald’s
Melvin and Sherry McKie
Shari Mitchell
Steve and Pat Moeller
Martha Musmaker
Janice Nook
Beth Olson
Paul and Donna Pals
Eva Perkins
Beth Perry
Lynn Provost
Zachery and Dana Pryor
Ken and Ellen Reece
Dr. Steven and Tamara Reeves
Larry and Dawn Richardson
Velma Riegel
Bonnie Riepe
Elizabeth Robinson
Tim and Lisa Ross
Phillip and Lola Sanson
Donna Scheel
John and Lynne Schlaht
Patrick and Robin Sevier
Kathy Skarda
Dee Sloan
Dennis and Janet Smith
Iris Smith
Kenneth Smith
Phyllis Smith
Lores “Stew” Stewart
Billy and Shelley Stuart
Hugh and Jacqueline Swoyer
Bill and Joni Taylor
Donna Tillman
Helen Turner
Pat Wagner
Merle and Patti Walter
Donelle Welborn
Charles and Bonnie Westman
Eloise White
Hugh and Jackie Whitson
Margaret Wilkins
Jacob and Megan Williamson
The following groups have become strategic partners supporting Greater Regional Cancer Center during the past year. Proceeds from these events are utilized to provide assistance and additional supportive services for patients and families served at Greater Regional. The Foundation appreciates all involved for their time, commitment and support.

**Dorothy Peak First Heritage Society Gift**

On July 17, 2007, Dorothy Peak became the first member of the Greater Regional Healthcare Foundation Heritage Society and publicly named the Foundation in her planned giving. Her Pinnacle Member gift allows the Foundation to continue to build our endowments as well as deliver on our mission to enhance access to quality health care and service in our region. Dorothy was a Creston High School teacher for nearly 40 years, retiring in 1978. She became a very active community volunteer and participated in organizing Green Valley Hospice (later to become Greater Regional Hospice). She frequently assisted with fundraising for hospice and was an active supporter during the capital campaign to build Greater Regional Hospice Home in the early 2000s. Her legacy and generosity will live on at Greater Regional.

**Greater Regional Radiology Raises Funds for Cancer Center Patients**

In recognition of Breast Cancer Awareness month in October, members of the Greater Regional Radiology team spearheaded a number of activities to promote breast health awareness. One of their projects was to design and sell awareness t-shirts with the proceeds raising over $1600 to be contributed to the Greater Regional Healthcare Foundation for the Greater Regional Cancer Center. The funds will be used to support patients traveling from a long distance daily for cancer treatment and for other patient needs.

Pictured below: Alisha Stehr, Samantha Krantz; Radiology: Katy Wiley, Joan Weis, Sarah Hudson, Sheila Brown, Heather Forkner, Joyce Johnson: Cancer Center

**Lights for Loved Ones**

The Greater Regional Auxiliary and Foundation joined together to create a new fundraising program last fall to celebrate the life of loved ones during the holiday season. Nearly 125 snowflakes lit up the campus of Greater Regional Medical Center. All proceeds supported projects of the two organizations.

**Racin’ for a cure 2014**

The 5th Annual Racin’ for a Cure 2014 Event again raised money to support the fight against Breast Cancer and the Greater Regional Cancer Center. Pictured: Members of the Greater Regional Cancer Center care team and Carissa McFarland, representing the Farmers’ Cooperative and Purina who hold the 4-D Barrel Race in Afton.

**Heated massage chairs added in Greater Regional Cancer Center**

Six heated massage chairs were added to the Greater Regional Cancer Center for patient comfort while participating in chemotherapy. This project was made possible due to contributions from the Tim Stalker Memorial, Southwest Iowa Community Foundation and contributions to the Greater Regional Foundation directed to benefit the Cancer Center.
To learn more about how our patients feel about their experiences at Greater Regional Medical Center, we partner with Press Ganey Associates to survey patients who are served as an inpatient on our Patient Care Floor; in our Emergency Department; as an outpatient; in one of Greater Regional Medical Clinics, in our Cancer Center and in our Surgery Center. A total of six different surveys are used to benchmark and measure our patient’s experience in multiple areas.

Two key questions we continually monitor on each survey are:
1) our overall survey average score and
2) the likelihood to recommend average score.

Listed below are our average scores as of July 2015.

<table>
<thead>
<tr>
<th>Press Ganey</th>
<th>OVERALL MEAN</th>
<th>LIKELY TO RECOMMEND</th>
</tr>
</thead>
<tbody>
<tr>
<td>SURGICAL OUTPATIENT</td>
<td>93.3</td>
<td>95.8</td>
</tr>
<tr>
<td>INPATIENT</td>
<td>88.4</td>
<td>93</td>
</tr>
<tr>
<td>OUTPATIENT</td>
<td>91.6</td>
<td>92.7</td>
</tr>
<tr>
<td>ER</td>
<td>87.9</td>
<td>86.9</td>
</tr>
<tr>
<td>MEDICAL PRACTICE</td>
<td>91.4</td>
<td>92.6</td>
</tr>
<tr>
<td>ONCOLOGY/CANCER CENTER</td>
<td>95.4</td>
<td>98.7</td>
</tr>
</tbody>
</table>

**Quality Measures**

Greater Regional Medical Center participates in the Iowa Healthcare Collaborative Hospital Engagement Network and the National Quality Measures gathered by the Center for Medicare and Medicaid Services (CMS). Clinical performance is measured and evaluated to determine opportunities for improvement and benchmarking for best practices in the delivery of health care. Greater Regional quality measures compare favorably with our peer groups. Greater Regional quality results are publicly reported on a website called Hospital Compare on the CMS website: www.hospitalcompare.hhs.gov and www.medicare.gov.
# Monthly Clinic Schedule

## Allergy, Asthma, Immunology
Dr. Ravinder Agarwal - First & Fifth Monday

## Audiology
Molly Van Gorp - Fourth Monday

## Cardiology
Dr. James Lovell; Dr. A. Nasser Khan; Dr. David Lemon; Dr. Lucas Groben - Wednesdays & Fridays

## Dermatology
Dr. Steve Harlan - First Friday; Dr. Eric Harlan - Second and Fourth Thursday; Linda Schilling ARNP - First and Third Monday

## Ears, Nose and Throat
Dr. Richard Merrick - Second and Fourth Monday

## EMG Testing
Dr. Todd Troll - Tuesday afternoons

## Nephrology
Dr. Emily Haines - Second Thursday
Dr. Prem Chandran - Third Friday

## Ophthalmology
Wolfe Clinic - Dr. Steven Johnson - Third Thursday (clinic and surgery)
Dr. Michael Fellmeier - First Thursday surgery; First Friday clinic;
Dr. Bradley Hammer - First Thursday (Creston Vision Clinic)

## Podiatry
Dr. Jeff Kiley - Tuesdays and Fridays
Dr. Eric Temple - First and Third Monday

## Urology
Dr. Kevin Birusingh - Wednesdays
Dr. Mark Kellerman
Dr. Ryan Schulte

## Vascular
Dr. Eric Scott - Third Tuesday

The following clinics and services are also offered at Greater Regional. Please contact each clinic specifically for scheduling and additional information.

### Greater Regional Cancer Center
641-782-3693
Dr. Bradley Hiatt Tuesdays
Dr. Brian Freeman First & Third Monday
Dr. Phillip J. Colletier, Dr. Richard L. Deming,
Dr. Dev R. Puri, Dr. George H. Voynov Monday-Friday
Chemotherapy & Radiation Therapy Monday-Friday

### Greater Regional Cardio-Pulmonary Rehabilitation
AACVPR Certified Cardiac Rehabilitation Program
641-782-3527
Pulmonary Rehabilitation; Stress Test; Cardiolite Stress; Stress Echo; Echocardiogram; Holter Monitor; ABIs; event monitor; Ambulatory BP monitor. Testing by appointment.

### Greater Regional Orthopaedics & Sports Medicine
641-782-3887
Dr. William Ralston Monday – Friday
Jake A. Davis, PA-C

### Greater Regional Pulmonary/Sleep Medicine Center
641-782-3914
Dr. Annie Nawab
Pulmonary Medicine Monday-Wednesday
Sleep Medicine

### Greater Regional Vein Clinic
641-782-3910
Dr. Heather Osterbrink Monday – Friday
### Greater Regional Medical Center

<table>
<thead>
<tr>
<th>Department</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Administration</td>
<td>782-3503</td>
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<tr>
<td>Business Health &amp; Wellness</td>
<td>782-3698</td>
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<tr>
<td>Business Office/Patient Accounts/Billing</td>
<td>782-3538</td>
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<tr>
<td>Chief Nursing Officer</td>
<td>782-3832</td>
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<tr>
<td>Cancer Center</td>
<td>782-3693</td>
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<tr>
<td>Cardiopulmonary Rehabilitation</td>
<td>782-3527</td>
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<td>Case Management</td>
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<tr>
<td>Crest Ridge Estates</td>
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<td>Dietary</td>
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<tr>
<td>Diabetic Education</td>
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<td>Human Resources Officer</td>
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<td>Laboratory</td>
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<tr>
<td>Medical Records/Health Information Management</td>
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<td>Outreach/Public Health</td>
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<tr>
<td>Patient Care Floor/Inpatient</td>
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<td>Pharmacy</td>
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<tr>
<td>Public Relations/Quality Improvement</td>
<td>782-3515</td>
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<tr>
<td>Radiology/X-Ray</td>
<td>782-3508</td>
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<tr>
<td>Rehabilitation Services</td>
<td>782-3510</td>
</tr>
<tr>
<td>Respiratory Care</td>
<td>782-3611</td>
</tr>
<tr>
<td>Specialty Physicians &amp; Services</td>
<td>782-3507</td>
</tr>
<tr>
<td>Sports Medicine</td>
<td>782-3510</td>
</tr>
<tr>
<td>Surgery Center</td>
<td>782-3532</td>
</tr>
<tr>
<td>Volunteer Services</td>
<td>782-3828</td>
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### Greater Regional Medical Clinics

<table>
<thead>
<tr>
<th>Clinic</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Family Practice-Obstetrics-Internal Medicine</td>
<td>782-2131</td>
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<tr>
<td>Pulmonary/Sleep Medicine Center</td>
<td>782-3991</td>
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<tr>
<td>Surgical Specialists</td>
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<tr>
<td>General Surgery</td>
<td>782-3910</td>
</tr>
<tr>
<td>Orthopaedics</td>
<td>782-3887</td>
</tr>
<tr>
<td>Vein Clinic</td>
<td>782-3910</td>
</tr>
<tr>
<td>Lenox Medical Clinic</td>
<td>641-333-4545</td>
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### Also Located at Greater Regional Medical Center

<table>
<thead>
<tr>
<th>Clinic</th>
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<tbody>
<tr>
<td>Creston Vision Clinic, P.C.</td>
<td>782-7619</td>
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<tr>
<td>Davita Dialysis - Creston</td>
<td>782-3880</td>
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<tr>
<td>Internal Medicine Consultants, P.C.</td>
<td>782-6440</td>
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<tr>
<td>New Life Family Medicine, P.C.</td>
<td>782-3877</td>
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<tr>
<td>Southwest Foot &amp; Ankle Center, P.L.C.</td>
<td>782-6367</td>
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